

A photograph of several skyscrapers against a blue sky with scattered white clouds. The most prominent building on the left is a modern glass skyscraper with a grid-like facade. To its right is a taller, more traditional skyscraper with a brown facade and many windows. In the background, another skyscraper with a distinctive white, lattice-like structure is visible. Green trees are in the foreground at the bottom left.

Kyndryl Incident Recovery Services

Managed cyber resilience and recovery services with rapid automated recovery across hybrid multi-cloud platforms

Minimize impact of outages with automated, reliable recovery

Traditional disaster recovery practices are unable to meet today's cyber incident and disaster recovery (DR) requirements. As regulatory compliance requirements grow more complex, many organizations still rely on insufficient and highly manual response and recovery plans. Malicious activity such as ransomware, wiper attacks, and distributed denial-of-service are all widely acknowledged to be rising. Digital transformation and cloud adoption have led to an increase in the IT attack surface, with attacks corrupting both traditional DR and backup copies directly.

Inefficient point in time (PIT) copies provided by traditional backup have high recovery point and time objectives (RPO and RTO), creating vulnerabilities to cyberattacks. Also, continual network exposure can cause silent data corruption propagation which limits recoverability of primary and DR data copies. Current DR and database backup practices are not enough to protect against these errors. Without continuous monitoring, your network is exposed to multiple threats.

Automate and scale recovery across hybrid IT and multi-cloud environments

Incident Recovery Services from Kyndryl provide cyber resilience solutions across a range of common platforms. We enable you to benchmark your organization's incident response readiness and help you create and run a cyber incident recovery program aligned to the needs of the business. Incident Recovery Services solutions include:

- Cyber incident recovery services
- Managed backup services
- Hybrid platform recovery
- Data center design and facilities

Minimize costly outages and service disruptions across your physical, virtual, cloud and legacy infrastructure. Incident Recovery Services from Kyndryl help you drive efficiency and reduce the business impact of unplanned downtime. Experience fast, reliable, and scalable recovery across hybrid multi-cloud environments. The OpEx pricing model allows you to pay for services as you use them.

Fully managed data backup services enable rapid, simplified recovery of business-critical applications and data within minutes or seconds. Get visibility and transformation around consolidation and virtualization of your data center. Our integrated approach helps you mitigate comprehensive security and operational risks while supporting evolving compliance needs.

Incident Recovery Services key features and benefits

Use Incident Recovery Services from Kyndryl to strengthen your cyber resilience with automated and orchestrated backup and recovery, air-gapped protection, immutable storage, PIT copies, and configuration data verification. The main features and benefits of Incident Recovery Services follow.



Cyber incident recovery services provide cloud resiliency orchestration and cyber recovery-as-a-service to mitigate the risks and impacts of cyberattacks. It also helps you improve recovery response preparedness and minimize the impact of breaches by having experts ready.



Managed backup services help you minimize data loss risk and recover from cyber incidents. Access your critical data, anytime and anywhere, with centralized visibility, reporting and analytics. Enterprise data protection allows you to improve operational resiliency and business continuity.



Hybrid platform recovery and disaster recovery-as-a-service offers hybrid platform recovery for your IT environments. Minimize the risk to your systems, facilities, and data. Disaster recovery-as-a-service performance from Kyndryl can result in:

- **507%** three-year return-on-investment¹
- **80%** less unplanned¹ downtime
- **80%** lower cost of business risk, lost productivity and revenue¹



Data center design and facilities support design, building and management of optimized, cost-effective data centers and facilities. We help you create a lean and flexible infrastructure with AI for increased cyber resilience, capability for data-driven insights, and a lower total cost of ownership.

How Incident Recovery Services from Kyndryl is unique

Kyndryl is your trusted adviser with deep experience in data center delivery and the ability to leverage a wide range of technology platforms to protect your data from cyber incidents. We offer skilled practitioners deployed around the world, and a strong and growing ecosystem of technology alliances.

Customer data can be hosted on cloud, co-located sites, and Kyndryl Data Centers. With Kyndryl-owned IP, innovations, and methodologies, one flexible platform across technologies serves all our customers' business continuity needs. Incident Recovery Services provide customers with:

1. A single dashboard view which drives automated recovery across physical, virtual, cloud and legacy infrastructure
2. Flexibility to use storage and data mover technologies that suit workloads
3. Deep expertise in resiliency, data protection, policy design, incident analysis, and response
4. An economical, low point of entry for SMB via shared, single-tenant, or dedicated application architecture
5. Consulting and advisory services across the cyber resilience framework
6. A pay-as-you-use OpEx pricing model

Quick facts about Kyndryl



A leading portfolio of intellectual property

- More than **475 patents** in security and resiliency
- Methodologies built upon decades of experience



Disaster recovery orchestration

- Library of more than **950 pre-defined automation patterns**
- Accelerated time to value and reliable recovery at the data, application, and business process levels



Advanced cyber resilience building blocks

- Cyber vault, point-in-time replication, AI-enabled anomaly detection, automated snapshot verification and recovery, and compliance reporting
- **3.5+ exabytes** of data backed up annually



Global presence with a bench of **7,500+** skilled practitioners

- Kyndryl Resiliency Centers in more than **50 countries**
- Deployed around the world to support geographically distributed environments and local or regional regulatory requirements

Why Kyndryl?

Kyndryl has deep expertise in designing, running, building, and managing the most modern, efficient and reliable technology infrastructure that the world depends on every day. We are deeply committed to advancing the critical infrastructure that powers human progress. We're building on our foundation of excellence by creating systems in new ways: bringing in the right partners, investing in our business, and working side-by-side with customers to unlock potential.

Learn more

Talk to a Kyndryl expert to learn more about how Kyndryl Recover Retainer Services can help your organization.

[Schedule a 30-minute strategy session](#) at no cost.

Explore [Kyndryl Security and Resiliency](#) services. For Kyndryl services sales or any other inquiries, [contact us](#).

Or visit [kyndryl.com](https://www.kyndryl.com)



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1. *"The Business Value of Kyndryl's DRaaS and Resilience Orchestration Services,"* IDC, March 2020